



You receive 40% of the final selling price, after your items sell. Management sets the price of all items (based on designer, style, quality, etc.) and is extremely knowledgeable in brands and their current value. However, if you have questions/concerns about a price for a specific item to be sold, please discuss this at your appointment or time of drop off. For our 17<sup>th</sup> Avenue consignors your balance and item list will be online once your first item sells. For our Victoria Park consignors, you may call or email anytime for updates on your account. You can pick up your \$ via cash or cheque in store anytime, as long as you have a minimum of \$20 in your account.

Drop offs require an appointment at our 17th Avenue location (due to lack of storage space), but your items typically hit the floor within 1 week of drop off because of this! You can book with our manager by calling the store during weekday business hours. We book Monday-Friday 10:30am-6pm, and do not take drop offs over the weekends. Sarah will go through your items off the sales floor and give you any items back that are not a fit on the spot. For our Victoria Park location, items are accepted Mon-Fri, between 11 & 6 and Krista will review your items when you bring them in. We select items based on our clientele and current inventory needs. Please respect our decisions as we want to do our best to sell your items in our collection, and make you \$. We cannot accept unwanted or unsellable items for charity; only items we can sell for you.

Bring your clean, freshly laundered items in sturdy garbage bags, or on hangers if freshly dry cleaned or steamed. 3 large bags maximum per drop, and no less than 6 acceptable items minimum to set up an account. Exceptions may be made to drop less than 6 items if items are of high value or in demand. We can hang and steam your items before they are placed on the sales floor. However, we cannot clean, de-pill or lint roll your items, so please ensure everything is clean and in sellable condition.

Clothes **must be clean**, purchased within 3 years, seasonal, in sellable condition and have brand value. (No buttons missing, pilling, snags, stains, etc.) If items are found to be damaged/stained/dirty when inventoried, they will be automatically donated without notice (it is on the responsibility of the consigner that items are brought in good condition and sellable.) They must have brand value - we do not take fast fashion brands such as H&M, Forever21, Ardenne, Dynamite, Old Navy and outdated brands such as Mexx, Jacob, Bebe, True Religion, etc. Each location may take or reject different items/styles depending on need and clientele. We take current seasonal items only (Fall/Winter items are accepted August 15 to December 31, and Spring/Summer items are accepted February 1 to July 30th.)

We give your items a minimum of 3 months on the sales floor, after which items are subject to donation. Designer/luxury label items can be returned upon request, and even kept for a longer selling time. Please follow up after 3 months and talk to us about extending the consignment period. This can also include popular / in demand labels such as Wilfred or Free People.

For luxury handbags such as Chanel, Prada, Gucci, Burberry, etc. we offer 40-70% back to the consigner based on the selling price of the item (40% cash back for bags under \$500, 50% cash for bags \$500+, 60% cash for bags 750+, and 70% cash for bags \$1,000+). We only accept luxury items that we can 100% authenticate and are in good condition. Luxury handbags that have the original authentication cards/and or receipt and dust bag typically have more success at selling quicker than those that do not.